

# Autofaxing with WebChartMD

With WebChartMD's autofax capabilities, you can let the software do the faxing for you, automatically.

#### **How It works**

Autofaxing is simple. WebChartMD's software automatically "reads" the names of any recipients who either appear as a "cc" recipient or are the primary recipient of a document. It then goes out to your address book, finds those recipients, and sends a fax to the fax number listed in your address book.

#### When is the fax sent?

You can choose between three "triggers" for faxes to be sent:

- *Upon arrival in Inbox.* This is a setting often chosen for preliminary reports, or in cases where reports are "dictated but not read."
- Upon being Finalized. This setting is chosen when office staff finalize reports on a doctor's behalf - for example when doctors review and sign paper copies of reports but do not electronically sign (e-sign) their reports.
- *Upon being e-signed.* This is a popular setting for those doctors/providers who electronically sign (e-sign) their reports.

### What does auto-fax cost?

The same as manual faxing, i.e. 7 cents per page. WebChartMD helps you build and load your cover page, and we pay for the cover page transmission.

## What do I need to get started?

Just a good address book! Please provide your transcription vendor with your referring physician database, preferably in an excel format. We'll upload your address book and train your transcription vendor in getting set up to autofax your reports. It's that easy!

# How does the cost compare with mailing?

Mailing of referring notes is often one of the largest "hidden costs" at clinics and physician offices. A recent analysis showed that the full cost to mail one piece of referring documentation is \$1.09 per letter.

Compare that to auto-faxing via WebChartMD: instead of \$1.09, the cost is just \$.07 per page. If a practice averaged 100 outgoing referring notes per day, the estimated savings would be just over \$2,000 per month.

	If Mailed	If faxed via WebChartMD
Postage	\$0.420	\$0.000
Paper	\$0.015	\$0.000
Envelope	\$0.010	\$0.000
Labor (1)	\$0.640	\$0.000 (3)
Copier (2)	\$0.008	\$0.000
Fax charge		\$0.070
Total	\$1.093	\$0.070
Cost for 100 letters mailed pe	r day <sup>4</sup> :	
Daily Cost	\$109.30	\$7.00
Monthly Cost	\$2,186.00	\$140.00
Monthly Savings	<u>\$2,046.00</u>	

<sup>(1)</sup> labor cost based on a full employee cost of \$20,000 per year, 40 hour workweek, and four minutes per letter to process.

<sup>(2)</sup> copier cost based on a \$100 cartridge with a 25,000 sheet lifespan.

<sup>(3)</sup> no labor since fax is set to auto-fax to cc'd recipients.

<sup>(4)</sup> assumes one cc'd recipient per document.